



Dear Mr. Castle,

We at The Sapphire Coast Resort and Casino would like to thank you for your recent visit to our hotel. While we strive to provide an accommodating atmosphere for our clientele, it is the customer's responsibility to cover any costs incurred from that atmosphere. We received your room payment for the standard two-night stay in our imperial suite, however upon further inspection of your room there were additional charges not reflected in your final total.

You appear to have foreseen this as we found a check for \$10,000 in your suite. We do appreciate this, though due to the fact that the check was made out to "That guy who looks like that other guy from Cheers, no not Ted Danson" rather than to "The Sapphire Coast Resort and Casino", and because the check was damaged due to its presence in the master bathroom toilet, we were unable to deposit it into our account. There were also several \$100 bills frozen into a remarkably accurate ice sculpture depiction of *The Matrix* actor Hugo Weaving, however we distributed these to the housekeeping staff as we assume they were meant as gratuities.

That leaves a balance of \$31,696.08. Below please find a detailed accounting of the alterations made to the room by you and your guests. If upon further inspection of this list you still have questions about how we arrived at our total, please feel free to contact us at [REDACTED]. We hope to resolve this incident as quickly as possible, so that we may welcome you back to our casino and resort for all of your gaming and leisure needs.

#### Unauthorized Alterations:

- (1) King Size, Memory Foam Mattress – Fire damage.
- (2) Solid Thermal Insulated Blackout Drapes – Covered in jelly.
- (2) Premium Round Molded Wood Toilet Seats – Relocated to living room.  
Appear to be used as basketball hoops.
- (1) Antique Persian Area Rug – Stained with shaving cream and orange sprinkles in shape of a three point line (see above)
- (4) Window Pains Double Plated Sound Proof Glass – Etched with Chumash tribe cave drawings.
- (1) Marble embossed entryway – Broken open, granting access to below hotel suite.

We do hope you enjoyed your stay with us, and after we settle this small matter we hope to see you again soon.

Sincerely,

## **Guest Relations Coordinator The Sapphire Coast Resort and Casino**